



# VIRGINIA JUVENILE JUSTICE INSTITUTE

47th Fall Juvenile Justice Institute

## CONNECTION COUNTS

November 14 & 15, 2023

M

HOTEL MADISON

Shenandoah Valley Conference Center  
710 S. Main Street  
Harrisonburg, VA



# CONNECTION COUNTS

47<sup>th</sup> FALL JUVENILE JUSTICE INSTITUTE



Dear Colleague,

Welcome to the VJJA Valley District! We are excited to be back in Harrisonburg for the first time in three decades!

On behalf of the Virginia Juvenile Justice Association, it is my pleasure to welcome you to the 47th Fall Juvenile Justice Institute: *Connection Counts*. The Institute Planning Committee strives to bring a premier juvenile justice event to meet the training needs of a variety of professionals working with court involved youth and families. I trust you will find the institute training topics relevant and informative. I also hope you will take the opportunity to build your resources, expand your support system, and form a stronger bond and renewed commitment to improving outcomes for Virginia's youth and families.

This year is an election year. As this term comes to a close, I thank you for the privilege of being the Association's President. I have had the honor of working with a great team. Please be sure to vote in both the state election and your respective district election. If you wish to be more involved, please reach out as there are many opportunities at the state and district levels. Be advised that election balloting is electronic and a link will be sent to your email.

I thank you for your continued support of VJJA, your commitment to serve and your passion that every child and family will leave the juvenile justice system better than when they entered. Enjoy your time in Harrisonburg and I hope you benefit from the full Fall Institute experience.

Respectfully,

Samantha E. Higgins, President

**OUR FALL INSTITUTES WOULD NOT BE POSSIBLE WITHOUT THE SUPPORT OF OUR VALUED SPONSORS AND VENDORS.**

## GOLD SPONSOR



## SILVER SPONSORS



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# CONNECTION COUNTS

Virginia Juvenile Justice Association  
47<sup>th</sup> Fall Juvenile Justice Institute  
Nov. 14 & 15, 2023  
Hotel Madison, Harrisonburg, VA

Mon, Nov 13		
3:00 pm	Vendor Set Up	Pre-function/Shenandoah Ballroom
5:00 - 7:00 pm	Participant Early Registration	Pre-function
6:00 - 8:00 pm	VJJA BOARD MEETING	Madison Boardroom
Tues, Nov 14		
8:00 - 9:00 am	Breakfast	Shenandoah Ballroom B & C
8:00 - 9:00 am	Registration / Vendors / Logo Wear Sales Youth Scholarship Raffle Tickets	Pre-function/Shenandoah A
9:00 - 9:15 am	<b>OPENING REMARKS</b>	Shenandoah Ballroom B & C
9:15 - noon	<b>KEYNOTE - ANSWERING YOUR WAY TO THE DESIRED OUTCOME: ASK THE RIGHT QUESTIONS, GET THE RIGHT SERVICES</b> Natalie Handy & Challen Mabry	
10:30 - 10:45 am	Break / Visit with Vendors	
12:00 - 1:15 pm	Lunch / Visit with Vendors	Shenandoah Ballroom
1:15 - 2:45 pm	<b>BREAK OUT SESSIONS</b>	1. Bridging The Gap Between Public Sector Referral Sources and Private Providers: Making an Informed Referral Appalachian Ballroom A & B
2:45 - 3:00 pm	Break / Visit with Vendors	2. Recharge - Find the Energy You Need (Stress Management) Appalachian Ballroom C
3:00 - 4:30 pm	<b>BREAK OUT SESSIONS REPEAT</b>	3. Feedback: Making it Work for You! Allegheny Ballroom
5:00 - 6:00 pm	PRESIDENT'S RECEPTION	4. Sexual Violence and Trauma Shenandoah Ballroom B & C
8:00 - 11:00 pm	NETWORKING	Shenandoah Ballroom B & C
Wed, Nov 15		
8:00 - 9:00 am	Breakfast	Shenandoah Ballroom B & C
8:30 - 9:00 am	Registration / Vendors / Logo Wear Sales Youth Scholarship Raffle Tickets	Pre-function/Shenandoah A
9:00 - 9:15 am	<b>OPENING REMARKS</b>	Shenandoah Ballroom B & C
9:15 - 11:15 am	<b>PLENARY - DOPE: A COMPREHENSIVE LOOK</b> , 1 <sup>st</sup> Sergeant Joe Crowder, Virginia State Police	
11:15 - 11:30 am	Break / Visit with Vendors	
11:30 - 12:45 pm	<b>BUSINESS MEETING</b>	
12:45 - 1:45 pm	Lunch / Visit with Vendors	Shenandoah Ballroom
1:45 - 4:15 pm	<b>PLENARY - TEAM BUILDING</b> , Greg Huber	Shenandoah Ballroom B & C
2:30 - 3:00 pm	Break	
4:15 pm	<b>CLOSING / GIVEAWAYS</b>	

# KEYNOTE

TUESDAY, NOV 14

Virginia Juvenile Justice Association  
47<sup>th</sup> Fall Juvenile Justice Institute  
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## **ANSWERING YOUR WAY TO THE DESIRED OUTCOME: ASK THE RIGHT QUESTIONS. GET THE RIGHT SERVICES.**

Engaging families, while ensuring the provision of high-quality services, has never been more challenging. Agencies, and the human services industry as a whole, are experiencing a record number of retirements and increased attrition due to burnout and disillusion from a complex, complicated system. Factor in post-pandemic workforce shortages with higher caseloads coupled with an influx of new employees with limited experience, makes knowing what to ask crucial for effective service planning that ensures positive outcomes.

### *Additional Relevant Information*

Over the last 3 years, our society has experienced so much change. The pandemic forced us to adjust our daily lives, personally and professionally, in ways we never imagined. There were so many challenges, but we also found the silver lining in the chaos. The pandemic forced us all to “slow down” and in turn, many took this time to re-evaluate what they wanted from life. The answer was not one we expected – a significant shift in our workforce. We saw record high turnover resulting in the loss of institutional knowledge. The lack of long-standing workers who would typically pass information to our next generation of human service workers had a significant impact on our agencies.

The goal of this training is to help staff identify the right questions during the service planning and service provision process – analyzing family histories/problem areas, identifying all available services, accessing the approved funding streams, and building buy-in from the family on the identified service. However, it doesn’t stop at service approval. Staff must understand how to assess if the service is effective, or if it’s not working, then what – course correct or stop the service altogether?

Through practical, real-world examples, participants will leave with a set of questions (tools) to help get them to the right answers with their clients and families.

### *Additional Resources Distributed at Training (also offered electronically post training)*

1. Evidence Based Program comparison document.
2. Funding Streams and covered services.
3. Questions for every phase of the decision-making process

This interactive training will assist staff and multidisciplinary teams on how to identify the “right” questions to ask to ensure the most appropriate services are identified based on need while also being cost effective. Ultimately, through asking these intentional, strategic questions, staff will become more effective when matching needs to the appropriate service model. Participants will learn and discuss practical, real-world examples that can be applied to their everyday responsibilities.



# KEYNOTE SPEAKERS

TUESDAY, NOV 14



**NATALIE HANDY**  
**VICE PRESIDENT OF GOVERNMENT AFFAIRS AND ADVOCACY**  
**HEALTH CONNECT AMERICA**

Natalie Elliott Handy, MSW, is a seasoned healthcare executive with 24+ years in the health and human services industry. Natalie joined the Health Connect America team in January 2023 where she serves as the Vice President of Government Affairs and Advocacy. Prior to coming to HCA, Natalie served as CEO of Intercept Health.

A servant at heart, Natalie takes pride in being seen as a mental health concierge, helping families and agencies navigate the system to find the most appropriate service. She believes in the power of advocacy, using her voice and position to bring macro level change on the local, state, and federal levels, serving on committees, task forces, planning groups, associations, and boards. In August 2022, Natalie was honored to be appointed by Virginia Governor Glenn Youngkin to serve on the State Executive Council for Children's Services. Natalie has a passion for training, offering education and information to positively impact others, both internally and to the community at large.

Originally from outside Knoxville, TN, Natalie currently lives in Roanoke with her husband Jason and fur children, Winston the Bulldog and Daisy the Beagle. When Natalie's not working or spending time with Jason, Winston, or Daisy, you'll find her collaborating with her sisters on their podcast, Confessions of a Reluctant Caregiver. Natalie and her sisters, JJ Elliott-Hill and Emilie Elliott, founded the Sisterhood of Care, an organization offering caregivers a safe place to relate, learn, be inspired, find hope, and obtain the critical resources needed to support their loved one while also maintaining their sense of self. Caregivers themselves, their passion project is intended to offer support, resources, and information to caregivers and the community at large via their podcast, website, and social media sites.



**DR. CHALLEN MABRY**  
**CHIEF CLINICAL OFFICER, HOPETREE FAMILY SERVICES**

Dr. Challen Mabry is a licensed professional counselor in Virginia. Her professional experience has been focused on providing community-based behavioral health services to predominantly underserved populations. She also serves as an Assistant Professor and Co-Director of Counseling Education at Bluefield University.

Dr. Mabry holds a Doctor of Philosophy degree in Counselor Education from Virginia Tech, where she also earned her Master of Education degree in Mental Health Counseling. Challen also has Bachelor of Arts degrees in Psychology and Sociology from Hollins University. She holds a certificate of Applied Behavior Analysis and is a Trust Based Relational Practitioner (TBRI).

Prior to joining HopeTree, Dr. Mabry served as State Clinical Director of Family Preservation Services, previously one of the largest private providers of mental and behavioral health services in Virginia. She has worked in clinical, compliance and operational roles of leadership serving in direct supervisory and program development roles.

Dr. Mabry is passionate about training behavioral health professionals to provide empathetic, evidence-based, trauma and culturally responsive interventions. Her research interests and service to the profession have focused on issues of social justice, rural mental health, and professional development of counselors through supervision.

## VENDORS

Be sure to stop at the vendor tables to see what each has to offer.



# BREAKOUTS

TUESDAY, NOV 14

YOUTHQUEST



Lauris Online

## 1. BRIDGING THE GAP BETWEEN PUBLIC SECTOR REFERRAL SOURCES AND PRIVATE PROVIDERS: MAKING AN INFORMED REFERRAL

### APPALACHIAN BALLROOM A & B

Identifying services for families and young people is no simple task. Matching complex child welfare and mental health needs with the most appropriate service and private provider should NOT make this task more difficult.

Discussions: strengthening the relationship between Public Sector referral sources and Private Providers, the spectrum of services (community-based to the most acute, out-of-home placements), funding, how to make an informed referral to the most appropriate level of services necessary, real or perceived barriers in securing appropriate services for young people. Participants will be encouraged to engage in honest and respectful dialogue on lessons learned, collaboration, and the best ways to move forward in this partnership.



National Counseling Group

An eqCARE Partner | Celebrating 30 Years



## 2. RECHARGE - FIND THE ENERGY YOU NEED (STRESS MANAGEMENT)

### APPALACHIAN BALLROOM C

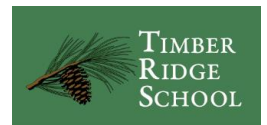
Have you noticed that you get enough sleep, but you're still not feeling rested? Ready for a new concept? Sleep and rest are not the same thing and sleep doesn't provide all of the different kinds of rest we need. Feeling tired may have nothing to do with not getting enough sleep (although good sleep is still essential to your health). A new way to think about what we need is to break our rest needs into seven categories: physical, mental, emotional, spiritual, social, sensory, and creative. Each one requires unique activities to help reduce the rest deficit. Find out what it feels like when you have a low battery and how to energize yourself to do more of what you love.



## 3. FEEDBACK: MAKING IT WORK FOR YOU!

### ALLEGHENY BALLROOM

This interactive workshop will focus on the different components of feedback by providing an overview of the skills needed to engage in feedback, identifying feedback triggers, types of feedback, and its blind spots and boundaries. Participants will have the blueprint to make feedback work.



## 3. SEXUAL VIOLENCE AND TRAUMA

### SHENANDOAH BALLROOM B & C

This presentation will cover the foundational concepts of sexual violence and sexual trauma. Learn the indicators of sexual violence and the ongoing effects of trauma. With a focus on child victims, this presentation will discuss how trauma responses appear throughout the legal system. Participants should leave armed with the tools to address sexual violence and trauma in juvenile justice systems.



# BREAKOUT PRESENTERS

TUESDAY, NOV 14



**CHRISTOPHER CAMPBELL**  
**DIRECTOR OF ADVOCACY AND**  
**PROGRAM ADVANCEMENT**  
**VA HOME FOR BOYS & GIRLS**

Christopher Campbell's 28+ year career in the child welfare, youth mental health, and family services fields range from Direct Care

Practitioner to Administrator in residential treatment programs, group homes, private day schools, ILA programs, and community-based services. Christopher serves on Virginia's Safe and Sound Task Force, Chesterfield's CPMT, VDSS's Institutional Review Board, Child Welfare Advisory Committee (CWAC), and is a long-term Board Member at Harvest Outreach Center and Beacon Academy in Rustburg, VA. He holds an Associate's Degree in Law Enforcement Technology, a Bachelor's of Science in Management, and a Master's in Public Administration and Business Administration



**JERRI L. JACKSON**  
**TRAINING MANAGER,**  
**DJJ ORGANIZATIONAL**  
**DEVELOPMENT TRAINING TEAM**

Jerri Jackson's career spans over 35 years in training, leadership & law enforcement. She began her career in 1996 as a certified criminal justice

instructor with Hampton Roads Criminal Justice Training Academy.

After 19 years with the academy, Jerri joined the Newport News Sheriff's Office as the training sergeant and was promoted to Lieutenant of the Professional Standards Bureau, overseeing recruitment, accreditation, investigations, and training. In 2006, Governor Tim Kaine appointed Jerri to serve on the Criminal Justice Services Board, where she served 4 years. In 2011, she accepted a position with the Department of Criminal Justice Services as a Law Enforcement Program Coordinator. In



2013, Jerri joined the Department of Juvenile Justice. In her current role, she oversees leadership training programs and organizational development for the agency. Mrs. Jackson is also a certified mediator and conflict coach.



**SUZANNE MEADOR and**  
**KRISTINA HALL**  
**WELLNESS CONSULTANTS**  
**OFFICE OF HEALTH BENEFITS**

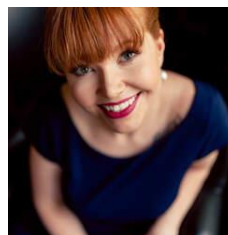
Since 2008, Suzanne and Kristina serve as CommonHealth Wellness Consultants and have helped design and implement

statewide and individual agency employee wellness programs as part of the Office of Health Benefits in the Department of Human Resource Management. Suzanne serves the Southwestern Region, which includes over 125 state agencies and local choice groups. Kristina serves the Shenandoah Valley Region, which includes 45 state agencies and 57 local choice groups.



Kristina has been nominated for a Governor's Award for Department of Human Resource Management and shows a passion for healthy living and caring for her community in Staunton. Susan's passions and specialties include aquatic rehab and therapy and personal training and group exercise instruction.

She loves spreading her love of wellness and fitness to her community in Bluefield, Southwest Virginia, as well as neighboring Southern West Virginia.



**BETHNY BARRETT**  
**DIRECTOR OF EDUCATION AND**  
**OUTREACH, SARA**

Bethny Barrett has spent the past decade advocating for survivors of

violence, for reproductive justice, and for LGBTQ+ rights. Bethny is the Director of Education and Outreach for SARA Inc. in Roanoke and she represents children as a guardian ad litem. She graduated from Hollins University in 2014 and from Washington & Lee University School of Law in 2019. She was previously an Associate at Slovinsky Law PLLC. Bethny sits on the boards of Virginia NOW and the Lean In Project.



# PLENARY

WEDNESDAY, NOV 15

Virginia Juvenile Justice Association  
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## DOPE: A COMPREHENSIVE LOOK

*Fentanyl: a synthetic opioid that is up to 50 times stronger than heroin and 100 times stronger than morphine.*

Fentanyl is a major contributor to fatal and nonfatal overdoses in the United States. Pharmaceutical fentanyl is prescribed by doctors to treat severe pain, especially after surgery and for advanced-stage cancer. However, most recent cases of fentanyl-related overdose are linked to illegally made fentanyl, which is distributed through illegal drug markets for its heroin-like effect. It is often added to other drugs because of its extreme potency, which makes drugs cheaper, more powerful, more addictive, and more dangerous. (CDC.gov)



**1<sup>st</sup> SERGEANT JOE CROWDER**  
**ASSISTANT SPECIAL AGENT IN CHARGE (ASAC)**  
**BUREAU OF CRIMINAL INVESTIGATION**  
**DRUG ENFORCEMENT SECTION**

1st Sergeant Joe Crowder has spent the past 24+ years in law enforcement conducting investigations, supervising assigned staff, providing guidance and support, and coordinating with Federal, State, and Local law enforcement agencies to curtail criminal activity and stop the flow of illegal narcotics into our communities. 1st Sergeant Crowder has participated in numerous special assignments and has been the recipient of multiple awards for his work in the community. He has served the local communities of Roanoke, Salem, and Lexington.

## SHIFTING GEARS

Shifting Gears is one of five programs Signature Teambuilding has designed and the one you will be participating in today. All you will need is an open mind and a willingness to get out of your comfort zone to participate. You don't need to be strong, fast or agile and you'll have a choice in everything we will be doing. Shifting Gears is designed to be fun, engaging, and enlightening with solid lessons about relationship building, teamwork and leadership.

**GREGORY J. HUBER**  
**PRESIDENT, SIGNATURE TEAMBUILDING**

Greg Huber has been delivering experience-based team building and leadership development programs for 35 years to everyone from small companies to Fortune 100 executives around the world. His approach is not only hands-on but also fun and engaging and filled with practical information and ideas that can be used at work and in all other parts of everyday life.



<b>Inpatient Acute</b>	<b>Residential Treatment</b>	<b>Partial Hospitalization</b>	<b>Intensive Outpatient</b>
Provides patients ages 7-17 with a secure environment in which to stabilize emergent psychiatric issues, and the skills they need to return to the community as healthier individuals.	Designed for youth ages 9-17 struggling with emotional or behavioral issues who may benefit from care in a secure, structured residential environment.	The goal of PHP is to achieve and/or maintain medical stability and minimize impairments contributing to maladaptive behaviors in youth 9-17.	Addresses behaviors in youth 9-17 that are significantly impacting patients ability to be successful in their home, school or community.

**For Help with Placement, Contact our Admissions Team**

Acute: Ph: 703-554-6300 | Fax: 703-737-6715  
Outpatient: Ph: 703-777-0891 | Fax: 703-779-8626  
Residential: Ph: 703-777-0800 ext. 1461 | Fax: 703-777-1038